

## SPECIAL PROMOTIONS TERMS AND CONDITIONS

If and to the extent that there is any conflict between these Special Promotion Terms and Conditions any part of the Online Retail Terms and Conditions these Special Promotion Terms and Conditions shall take precedence.

### **AGA Outdoor Grills Promotion - September 2023**

1. The AGA Outdoor Grill Offer is valid from **Friday 8<sup>th</sup> September until Saturday 7<sup>th</sup> October** inclusive.
2. The offer includes: 20% off AGA by Evo Professional Series outdoor grills.
3. Delivery of AGA Outdoor Grills as part of this offer must be taken 4 weeks from order date.
4. The offer is valid in mainland Great Britain, Isle of Wight, Jersey, Guernsey and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
5. Full payment will be required at the time of placing the order.
6. No cash alternative is available.
7. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
8. AGA Rangemaster reserve the right to apply a restocking charge for any cancelled appliance orders.
9. Where a delivery date is confirmed and then cancelled within 5 working days of the delivery date the Customer will be subject to a redelivery charge of £250.
10. Where a delivery date is confirmed and then cancelled within 2 working days the delivery date the Customer will be subject to a redelivery charge of £450.
11. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
12. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.

### **AGA Refrigeration and Wine Cooler Promotion - September 2023**

1. The AGA refrigeration and wine cooler offer is valid from **Friday 8<sup>th</sup> September until Saturday 7<sup>th</sup> October 2023** inclusive.
2. The offer includes: 20% off AGA refrigeration and wine cabinets – SXS and DXD fridge freezers, 60cm tall wine cabinet and 60cm undercounter wine cabinets.
3. Delivery of AGA wine cabinets ordered as part of this offer must be taken 6 weeks from order date.
4. Full payment or a minimum deposit of 5% will be required at the time of placing the order and any remaining balance **MUST** be paid in **FULL** no later than 14 days prior to the delivery date.
5. No cash alternative is available.
6. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
7. AGA Rangemaster reserve the right to apply a restocking charge for any cancelled appliance orders.
8. Where a delivery date is confirmed and then cancelled within 5 working days of the delivery date the Customer will be subject to a redelivery charge of £250.
9. Where a delivery date is confirmed and then cancelled within 2 working days the delivery date the Customer will be subject to a redelivery charge of £450.
10. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
11. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.

### **Save 10% on AGA 7 Series Cookers Promotion – August 2023**

1. The 10% off AGA 7 Series cookers offer is valid from Monday 21st August until Saturday 7th October inclusive.
2. The 10% offer includes: eR7 cookers and R7 cookers only.
3. Any AGA Appliance ordered as part of this promotion must be delivered (and connected where applicable) no later than **20th December 2023** or we reserve the right to cancel the order.
4. 10% off AGA 7 Series promotion is not valid in conjunction with any other offer. T
5. The offer is valid in mainland Great Britain, Isle of Wight, Jersey, Guernsey and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
6. Payment: a) Range cookers - Full payment or a minimum deposit of 5% will be required at the time of placing the order and any remaining balance **MUST** be paid in **FULL** no later than 14 days prior to the delivery date. b) All other appliances - full payment will be required at the time of placing the order.
7. No cash alternative is available.
8. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
9. AGA Rangemaster reserve the right to apply a restocking charge for any cancelled appliance orders.
10. Where a delivery date is confirmed and then cancelled within 5 working days of the delivery date the Customer will be subject to a redelivery charge of £250.
11. Where a delivery date is confirmed and then cancelled within 2 working days the delivery date the Customer will be subject to a redelivery charge of £450.
12. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
13. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.

### **AGA eR3 Series £400 Cookware Pack Offer 2023 -August 2023**

1. The AGA eR3 Series promotion is valid from **Monday 21st August to Saturday 7th October** inclusive.
2. The offer comprises a **FREE** cookware pack worth over £400 when purchasing any AGA eR3 Series cooker including the AGA 60.
3. Delivery of a qualifying cooker must be taken must be taken by 20th December 2023 or we reserve the right to cancel the order.
4. Full payment or a minimum deposit of 5% will be required at the time of placing the order and any remaining balance **MUST** be paid in **FULL** no later than 14 days prior to the delivery date.
5. This offer is valid with our Standard Trade-in offer ut no other offers.
6. No cash alternative is available.
7. The offer is available in mainland Great Britain, Isle of Wight, Jersey, Guernsey and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
8. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
9. AGA Rangemaster reserve the right to apply a restocking charge for any cancelled appliance orders.
10. Where a delivery date is confirmed and then cancelled within 5 working days of the delivery date the Customer will be subject to a redelivery charge of £250.
11. Where a delivery date is confirmed and then cancelled within 2 working days the delivery date the Customer will be subject to a redelivery charge of £450.
12. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
13. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price

where signed terms and conditions have not been received from the customer.

### **Novy Easy Induction hob promotion 2023**

1. The Novy Easy promotion is valid from **Tuesday 15th August to Friday 24th November 2023** inclusive or whilst stocks last of the Berghoff saucepan sets.
2. The offer comprises a FREE set of Berghoff Uqonic Downdraft Saucepans worth £250 when purchasing a Novy Easy induction hob N1861 or N1851.
3. Delivery of the Novy Easy hob must be taken by 15th December 2023.
4. Full payment or a minimum deposit of 5% will be required at the time of placing the order and any remaining balance MUST be paid in FULL no later than 14 days prior to the delivery date.
5. No cash alternative is available.
6. The offer is available in mainland Great Britain and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
7. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
8. Where a delivery date is confirmed and then cancelled within 5 working days of the delivery date the Customer will be subject to a redelivery charge of £250.
9. Where a delivery date is confirmed and then cancelled within 2 working days of the delivery date the Customer will be subject to a redelivery charge of £450.
10. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
11. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer

### **Save 10% on AGA Appliances Promotion – Offer Extended to 1<sup>st</sup> July 2023**

13. The 10% off AGA Appliances Offer is valid from **Thursday 8<sup>th</sup> June until Saturday 1<sup>st</sup> July 2023** inclusive.  
The 10% Offer includes: AGA 60, 3 Series, 7 Series, Dual Control cookers, Modules, Masterchef Deluxe, Mercury, AGA cooker hoods and AGA outdoor grills.  
The Offer Excludes: AGA Rayburn cookers, AGA Stoves, Rayburn Fires, ERA, Novy hoods and induction hobs and Kamado Joe products.
14. Any AGA Appliance ordered as part of this promotion must be **delivered (and connected where applicable) no later than 20<sup>th</sup> December 2023 or we reserve the right to cancel the order.**
15. 10% off AGA Appliances offer not valid in conjunction with any other offer.
16. The offer is valid in mainland Great Britain, Isle of Wight, Jersey, Guernsey and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
17. **Payment:** a) Range cookers - Full payment or a minimum deposit of 5% will be required at the time of placing the order and any remaining balance MUST be paid in FULL no later than 14 days prior to the delivery date. b) All other appliances - full payment will be required at the time of placing the order.
18. No cash alternative is available.
19. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
20. AGA Rangemaster reserve the right to apply a restocking charge for any cancelled appliance orders.
21. Where a delivery date is confirmed and then cancelled within 5 working days of the delivery date the Customer will be subject to a redelivery charge of £250.
22. Where a delivery date is confirmed and then cancelled within 2 working days of the delivery date the Customer will be subject to a redelivery charge of £450.

23. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
24. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.

#### **Rayburn Ranger® - Save £1,000 , Free Cookware Pack + Free Delivery Promotion, May 2023**

1. Promotion does not apply to existing purchases or any orders already placed
2. Offer valid 8<sup>th</sup> May – 10<sup>th</sup> June 2023
3. Any cooker ordered as part of this promotion must be delivered and installed by 7<sup>th</sup> August 2023
4. Free cookware set will be dispatched once the final balance has been paid and the cooker is installed
5. This offer is valid in the UK mainland and Islands connected with road bridge
6. Available in participating outlets only
7. Normal terms & conditions of sale apply
8. Not to be used in conjunction with any other offer
9. This offer is non-transferable
10. No cash alternative
11. AGA Rangemaster Ltd reserves the right to make alterations or withdraw the offer at any time without prior notice
12. AGA Rangemaster reserve the right to apply a restocking charge for any cancelled appliance orders
13. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply

#### **Save £1,000 on the Rayburn Heatranger, May 2023**

1. Promotion does not apply to existing purchases or any orders already placed
2. Offer valid 1<sup>st</sup> May – 31<sup>st</sup> May 2023
3. Any cooker ordered as part of this promotion must be delivered and installed by 31<sup>st</sup> July 2023
4. This offer is valid in the UK mainland and Islands connected with road bridge
5. Available in participating outlets only
6. Normal terms & conditions of sale apply
7. Not to be used in conjunction with any other offer
8. This offer is non-transferable
9. No cash alternative
10. AGA Rangemaster Ltd reserves the right to make alterations or withdraw the offer at any time without prior notice
11. AGA Rangemaster reserve the right to apply a restocking charge for any cancelled appliance orders
12. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply

### **AGA eR3 Series £500 Cookware Pack Offer 2023**

25. The AGA eR3 Series promotion is valid from **Monday 3<sup>rd</sup> April to Tuesday 9<sup>th</sup> May 2023** inclusive.
26. The offer comprises a FREE AGA Essential Cooking Set worth £500 when purchasing any AGA eR3 Series cooker including the AGA 60.
27. Delivery of a qualifying cooker must be taken must be taken 8 weeks from order date.
28. Full payment or a minimum deposit of 5% will be required at the time of placing the order and any remaining balance MUST be paid in FULL no later than 14 days prior to the delivery date.
29. This offer is valid in conjunction with our Standard Trade-in Offer.
30. No cash alternative is available.
31. The offer is available in mainland Great Britain and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
32. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
33. AGA Rangemaster reserve the right to apply a restocking charge for any cancelled appliance orders.
34. Where a delivery date is confirmed and then cancelled within 5 working days of the delivery date the Customer will be subject to a redelivery charge of £250.
35. Where a delivery date is confirmed and then cancelled within 2 working days the delivery date the Customer will be subject to a redelivery charge of £450.
36. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
37. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.

### **AGA Enhanced Trade-In Offer Spring 2023**

1. The offer is valid from **Friday 3<sup>rd</sup> February 2023 to Friday 31<sup>st</sup> March 2023** inclusive.
2. Any AGA Cooker ordered as part of this promotion must be **delivered and installed within 8 weeks of the appliance order date**.
3. The Enhanced Trade-In offer is available when you trade in a cooker and purchase an AGA cooker on a selected range of models.
4. Full payment or a minimum deposit of 5% will be required at the time of placing the order and any remaining balance MUST be paid in FULL no later than 14 days prior to the delivery date.
5. The Enhanced Trade-in offer is not available in conjunction with any other offer or promotion.
6. The Enhanced Trade-in offer is valid in mainland United Kingdom and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
7. The traded in appliance must be the property of the customer. It is the customer's responsibility to ensure that any outstanding finance or lease agreements are settled. Any liabilities relating to such agreements remain the responsibility of the consumer in perpetuity.
8. No cash alternative is available.

9. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
10. Only one appliance can be traded in against an AGA Cooker order.
11. Under the terms of sale if an order is cancelled after an appliance has been removed from site then AGA Rangemaster reserve the right to charge for the safe removal and disposal of the that appliance.
12. AGA Rangemaster reserve the right to apply a restocking charge for any cancelled appliance orders.
13. Where a delivery date is confirmed and then cancelled within 5 working days of the delivery date the Customer will be subject to a redelivery charge of £250.
14. Where a delivery date is confirmed and then cancelled within 2 working days the delivery date the Customer will be subject to a redelivery charge of £450.
15. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
16. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.

#### **AGA Cast Iron Cooker being traded in**

17. The owner's current cast-iron heat storage cooker will be removed by AGA as part of the Part Exchange offer.
18. AGA approved engineers will remove the AGA appliance.
19. We will always try to remove the cooker in one piece to cause the least amount of inconvenience; situations may arise where this isn't possible so the cooker may need to be dismantled.
20. The consumer is responsible for full disconnection of the old (cast-iron) trade-in appliance from fuel supply and flue, prior to collection. If the cooker being removed is Gas / Oil the consumer should arrange for their AGA to be disconnected from the fuel source and flue system prior to our Home Delivery team attending to undertake the removal.
21. Any appliance fitted with a water boiler will need the system drained and the pipe work disconnected and capped off prior to removal of the cooker. The primary flow will need to be capped and the primary return capped.
22. If the cooker is to be dismantled, the surrounding working area should be protected and loose or freestanding objects removed. Depending on the age of the cooker it may be packed with a powdery substance, which will need to be removed by hand, this may cause dust or dirt.

#### **Other Cast-Iron cooker or non-Cast-Iron cooker being traded in**

23. Where the appliance being removed is not an AGA cast-iron Cooker, it must be removed prior to collection and be on a suitable hard standing surface outside with reasonable access. We reserve the right to refuse to uplift the traded in appliance if these conditions are not met.

### **AGA Outdoor Grills Offer Spring 2023**

1. The Spring Offers are valid from **Monday 13<sup>th</sup> March until Monday 1<sup>st</sup> May 2023** inclusive.
2. The offer includes: 10% off AGA by Evo Professional Series outdoor grills
3. Delivery of AGA Outdoor Grills as part of this offer must be taken 4 weeks from order date.
4. Full payment will be required at the time of placing the order.
5. No cash alternative is available.
6. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
7. AGA Rangemaster reserve the right to apply a restocking charge for any cancelled appliance orders.
8. Where a delivery date is confirmed and then cancelled within 5 working days of the delivery date the Customer will be subject to a redelivery charge of £250.
9. Where a delivery date is confirmed and then cancelled within 2 working days the delivery date the Customer will be subject to a redelivery charge of £450.
10. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
11. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.

### **AGA Standard Trade-In Offer 2023**

1. The offer is valid from **Tuesday 3<sup>rd</sup> January 2023 to Sunday 31<sup>st</sup> December 2023** inclusive.
2. Any AGA Cooker ordered as part of this promotion must be **delivered and installed within 12 weeks of the appliance order date.**
3. The Trade In offer is available when you trade in a cooker and purchase an AGA cooker on a selected range of models.
4. Full payment or a minimum deposit of 5% will be required at the time of placing the order and any remaining balance **MUST** be paid in FULL no later than 14 days prior to the delivery date.
5. The Trade-in offer is not available in conjunction with any other offer or promotion.
6. The Trade-in offer is valid in mainland United Kingdom and islands connected to the mainland by road bridges (e.g., Skye and Anglesey).
7. The traded in appliance must be the property of the customer. It is the customer's responsibility to ensure that any outstanding finance or lease agreements are settled. Any liabilities relating to such agreements remain the responsibility of the consumer in perpetuity.
8. No cash alternative is available.
9. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
10. Only one appliance can be traded in against an AGA Cooker order.

11. Under the terms of sale if an order is cancelled after an appliance has been removed from site then AGA Rangemaster reserve the right to charge for the safe removal and disposal of the that appliance.
12. AGA Rangemaster reserve the right to apply a restocking charge for any cancelled appliance orders.
13. Where a delivery date is confirmed and then cancelled within 5 working days of the delivery date the Customer will be subject to a redelivery charge of £250.
14. Where a delivery date is confirmed and then cancelled within 2 working days the delivery date the Customer will be subject to a redelivery charge of £450.
15. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
16. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.

#### **AGA Cast Iron Cooker being traded in**

17. The owner's current cast-iron heat storage cooker will be removed by AGA as part of the Part Exchange offer.
18. AGA approved engineers will remove the AGA appliance.
19. We will always try to remove the cooker in one piece to cause the least amount of inconvenience; situations may arise where this isn't possible so the cooker may need to be dismantled.
20. The consumer is responsible for full disconnection of the old (cast-iron) trade-in appliance from fuel supply and flue, prior to collection. If the cooker being removed is Gas / Oil the consumer should arrange for their AGA to be disconnected from the fuel source and flue system prior to our Home Delivery team attending to undertake the removal.
21. Any appliance fitted with a water boiler will need the system drained and the pipe work disconnected and capped off prior to removal of the cooker. The primary flow will need to be capped and the primary return capped.
22. If the cooker is to be dismantled, the surrounding working area should be protected, and loose or freestanding objects removed. Depending on the age of the cooker it may be packed with a powdery substance, which will need to be removed by hand, this may cause dust or dirt.

#### **Other cast-iron cooker or non-cast-iron cooker being traded in**

23. Where the appliance being removed is not an AGA cast-iron Cooker, it must be removed prior to collection and be on a suitable hard standing surface outside with reasonable access. We reserve the right to refuse to uplift the traded in appliance if these conditions are not met.