

## SPECIAL PROMOTIONS TERMS AND CONDITIONS

If and to the extent that there is any conflict between these Special Promotion Terms and Conditions any part of the Online Retail Terms and Conditions these Special Promotion Terms and Conditions shall take precedence.

### **AGA Standard Trade-In Offer Spring 2024**

1. The offer is valid from **Tuesday 2nd January 2024** to **Sunday 31<sup>st</sup> March 2024** inclusive.
2. Any AGA Cooker ordered as part of this promotion must be **delivered and installed within 12 weeks of the appliance order date**.
3. The Trade In offer is available when you trade in a cooker and purchase an AGA cooker on a selected range of models.
4. Full payment or a minimum deposit of 5% will be required at the time of placing the order and any remaining balance **MUST** be paid in **FULL** no later than 14 days prior to the delivery date.
5. The Trade-in offer is not available in conjunction with any other offer or promotion.
6. The Trade-in offer is valid in mainland Great Britain and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
7. The traded in appliance must be the property of the customer. It is the customer's responsibility to ensure that any outstanding finance or lease agreements are settled. Any liabilities relating to such agreements remain the responsibility of the consumer in perpetuity.
8. No cash alternative is available.
9. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
10. Only one appliance can be traded in against an AGA Cooker order.
11. Under the terms of sale if an order is cancelled after an appliance has been removed from site then AGA Rangemaster reserve the right to charge for the safe removal and disposal of the that appliance.
12. AGA Rangemaster reserve the right to apply a restocking charge for any cancelled appliance orders.
13. Where a delivery date is confirmed and then cancelled within 5 working days of the delivery date the Customer will be subject to a redelivery charge of £250.
14. Where a delivery date is confirmed and then cancelled within 2 working days the delivery date the Customer will be subject to a redelivery charge of £450.
15. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
16. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.

### **AGA Cast Iron Cooker being traded in**

17. The owner's current cast-iron heat storage cooker will be removed by AGA as part of the Part Exchange offer.
18. AGA approved engineers will remove the AGA appliance.
19. We will always try to remove the cooker in one piece to cause the least amount of inconvenience; situations may arise where this isn't possible so the cooker may need to be dismantled.

20. The consumer is responsible for full disconnection of the old (cast-iron) trade-in appliance from fuel supply and flue, prior to collection. If the cooker being removed is Gas / Oil the consumer should arrange for their AGA to be disconnected from the fuel source and flue system prior to our Home Delivery team attending to undertake the removal.
21. Any appliance fitted with a water boiler will need the system drained and the pipe work disconnected and capped off prior to removal of the cooker. The primary flow will need to be capped and the primary return capped.
22. If the cooker is to be dismantled, the surrounding working area should be protected, and loose or freestanding objects removed. Depending on the age of the cooker it may be packed with a powdery substance, which will need to be removed by hand, this may cause dust or dirt.

### **Other cast-iron cooker or non-cast-iron cooker being traded in**

23. Where the appliance being removed is not an AGA cast-iron cooker, it must be removed prior to collection and be on a suitable hard standing surface outside with reasonable access. We reserve the right to refuse to uplift the traded in appliance if these conditions are not met.

### **Save 10% on AGA 7 Series Cookers Promotion – Winter 2023**

1. The 10% off AGA 7 Series cookers offer is valid from **Friday 10<sup>th</sup> November – Saturday 2<sup>nd</sup> December** inclusive.  
The 10% offer includes: eR7 cookers and R7 cookers only.  
Any AGA Appliance ordered as part of this promotion must be delivered (and connected where applicable) no later than **Saturday 16<sup>th</sup> March 2024** or we reserve the right to cancel the order.
2. 10% off AGA 7 Series promotion is not valid in conjunction with any other offer.
3. The offer is valid in mainland Great Britain, Isle of Wight, Jersey, Guernsey and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
4. **Payment:** a) Range cookers - Full payment or a minimum deposit of 5% will be required at the time of placing the order and any remaining balance MUST be paid in FULL no later than 14 days prior to the delivery date. b) All other appliances - full payment will be required at the time of placing the order.
5. No cash alternative is available.
6. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
7. AGA Rangemaster reserves the right to apply a restocking charge for any cancelled appliance orders.
8. Where a delivery date is confirmed and then cancelled within 5 working days of the delivery date the Customer will be subject to a redelivery charge of £250.
9. Where a delivery date is confirmed and then cancelled within 2 working days the delivery date the Customer will be subject to a redelivery charge of £450.
10. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.

11. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.

### **AGA 3 Series £400 Cookware Pack Offer – Winter 2023**

1. The AGA 3 Series promotion is valid from **Friday 10<sup>th</sup> November until Saturday 2<sup>nd</sup> December 2023** inclusive.
2. The offer comprises a FREE cookware pack worth over £400 when purchasing any AGA 3 Series cooker including the AGA 60.
3. Delivery of a qualifying cooker must be taken **must be taken by Saturday 16<sup>th</sup> March 2024 or we reserve the right to cancel the order.**
4. Full payment or a minimum deposit of 5% will be required at the time of placing the order and any remaining balance MUST be paid in FULL no later than 14 days prior to the delivery date.
5. This offer is valid with our Standard Trade-in offer but no other offers.
6. No cash alternative is available.
7. The offer is available in mainland Great Britain, Isle of Wight, Jersey, Guernsey and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
8. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
9. AGA Rangemaster reserves the right to apply a restocking charge for any cancelled appliance orders.
10. Where a delivery date is confirmed and then cancelled within 5 working days of the delivery date the Customer will be subject to a redelivery charge of £250.
11. Where a delivery date is confirmed and then cancelled within 2 working days of the delivery date the Customer will be subject to a redelivery charge of £450.
12. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
13. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.

### **Save 10% on AGA Masterchef Cookers Promotion – Winter 2023**

1. The 10% off AGA Masterchef cookers offer is valid from **Friday 10<sup>th</sup> November – Saturday 2<sup>nd</sup> December 2023** inclusive.
  - a. The 10% offer includes: Masterchef Deluxe 90 and 110 cookers.
  - b. Any AGA appliance ordered as part of this promotion must be **delivered (and connected where applicable) no later than Saturday 16<sup>th</sup> March 2024 or we reserve the right to cancel the order.**
2. 10% off AGA Masterchef promotion is not valid in conjunction with any other offer.
3. The offer is valid in mainland Great Britain, Isle of Wight, Jersey, Guernsey and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
4. **Payment:** a) Range cookers - Full payment or a minimum deposit of 5% will be required at the time of placing the order and any remaining balance MUST be paid in FULL no later than 14 days prior to the delivery date. b) All other appliances - full payment will be required at the time of placing the order.
5. No cash alternative is available.

6. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
7. AGA Rangemaster reserves the right to apply a restocking charge for any cancelled appliance orders.
8. Where a delivery date is confirmed and then cancelled within 5 working days of the delivery date the Customer will be subject to a redelivery charge of £250.
9. Where a delivery date is confirmed and then cancelled within 2 working days the delivery date the Customer will be subject to a redelivery charge of £450.
10. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
11. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.