

## SPECIAL PROMOTIONS TERMS AND CONDITIONS

If and to the extent that there is any conflict between these Special Promotion Terms and Conditions any part of the Online Retail Terms and Conditions these Special Promotion Terms and Conditions shall take precedence.

### AGA Autumn Offers September 2020

1. The offers are valid from **Tuesday 1<sup>st</sup> September 2020 to Saturday 3<sup>rd</sup> October 2020** inclusive.
2. The offers available are:
  - An Enhanced Trade In offer is available when you trade in a cast-iron iron or non-cast iron range cooker (excludes built in appliances) and purchase a cast iron AGA cooker.
  - Half Price Cooker Hood when you purchase a Masterchef Deluxe cooker.
  - 30% off AGA cooker hoods (excluding Mercury hoods)
3. Appliances ordered as part of this promotion must be delivered and installed no later than:
  - AGA Masterchef Deluxe - **8 weeks from time of order**
  - AGA Cooker Hoods (delivery service only) - **10 weeks from time of order**
  - AGA cast-iron cookers - **10 weeks from time of order**
4. **Enhanced Trade in Offer:**
  - 4.1. The appliance being traded in must be the property of the customer. It is the customer's responsibility to ensure that any outstanding finance or lease agreements are settled. Any liabilities relating to such agreements remain the responsibility of the consumer in perpetuity.
  - 4.2. Only one appliance can be traded in against an AGA Cooker order.
  - 4.3 If we do not collect a trade-in appliance the customer will forfeit the promotion and be charged full retail price.
  - 4.4. Under the terms of sale if an order is cancelled after an appliance has been removed from site then AGA Rangemaster reserve the right to charge for the safe removal and disposal of the that appliance.
  - 4.5. AGA Cast Iron Cooker being traded in
    - a. The owner's current cast-iron heat storage cooker will be removed by AGA as part of the Enhanced Trade In offer.
    - b. AGA approved engineers will remove the AGA appliance.
    - c. We will always try to remove the cooker in one piece to cause the least amount of inconvenience; situations may arise where this isn't possible so the cooker may need to be dismantled.
    - d. The consumer is responsible for full disconnection of the old (cast-iron) trade-in appliance from fuel supply and flue, prior to collection. If the Cooker being removed is Gas / Oil the consumer should arrange for their AGA to be disconnected from the fuel source and flue system prior to our Home Delivery team attending to undertake the removal.
    - e. Any appliance fitted with a water boiler will need the system drained and the pipe work disconnected and capped off prior to removal of the cooker. The primary flow will need to be capped and the primary return capped.

- f. If the cooker is to be dismantled the surrounding working area should be protected and loose or freestanding objects removed. Depending on the age of the cooker it may be packed with a powdery substance which will need to be removed by hand, this may cause dust or dirt.

#### 4.6. Other Cast Iron cooker or Conventional cooker being traded in

Where the appliance being removed is not an AGA cast-iron Cooker, it must be removed prior to collection and be on a suitable hard standing surface outside with reasonable access. We reserve the right to refuse to uplift the traded in appliance if these conditions are not met.

5. **AGA Masterchef Deluxe Half Price Hood Offer:** The hood available with this offer is the AGA Traditional Hood. The 110cm AGA Traditional Hood is available with the AGA Masterchef Deluxe 110cm and the 90cm AGA Traditional hood is available with the AGA Masterchef Deluxe 90cm. The Masterchef Deluxe cooker and AGA Traditional Hood must be purchased at the same time and appear on the same order/invoice. Excludes installation of the cooker hood.
6. **30% off AGA Cooker Hoods Offer:** Available on all AGA cooker hoods including built-in hoods. Excludes Mercury cooker hoods and Bespoke Colour service. Excludes installation of the cooker hood.
7. Full payment or a minimum deposit of 5% will be required at the time of placing the order and any remaining balance MUST be paid in FULL no later than 14 days prior to the delivery date.
8. The offers are not available in conjunction with any other offer or promotion.
9. Offers are valid in mainland United Kingdom, Northern Ireland, Jersey, Guernsey, Isle of Wight, Isle of Man and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
10. No cash alternative is available.
11. AGA Rangemaster Ltd reserves the right to withdraw the offers at any time without notice.
12. AGA Rangemaster reserve the right to apply a restocking charge for any cancelled appliance orders.
13. Where a delivery date is confirmed and then cancelled within 5 working days of the delivery date the Customer will be subject to a redelivery charge of £250.
14. Where a delivery date is confirmed and then cancelled within 2 working days the delivery date the Customer will be subject to a redelivery charge of £450.
15. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
16. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.

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#### **Rayburn Summer Promotion Offers**

1. The offers are available from Monday 10th August 2020 to Friday 25th September 2020.
2. The offers available are:

- Free Rayburn cookware pack worth £430 (based on full RRP) when you purchase Rayburn 200 series, 300 series, 400 Cooker only and 600 cooker only models.
  - Free Rayburn cookware pack worth £430 (RRP) plus a free special colour upgrade worth £425 (RRP) when you purchase Rayburn 400 & 600 boiler models.
3. The Rayburn Cookware pack includes:

|                                               |
|-----------------------------------------------|
| W3053 RAYBURN 16CM CASSEROLE (30032).         |
| W3054 RAYBURN 16CM SAUCEPAN (30031).          |
| W3055 RAYBURN 24CM SHALLOW CASSEROLE (30033). |
| W2381 H/A RAYBURN MEAT TIN.                   |
| W3636 RAYBURN TOP PLATE MAT - SET OF 2        |
| W2083 RAYBURN COOKBOOK.                       |
| W2128 BAKE-O-GLIDE RAYBURN SPLASH SHIELD.     |
| W2004 RAYBURN BAKE-O-GLIDE SET.               |
| W3688 RAYBURN FOX AND MOUSE GAUNTLET          |
| W3687 RAYBURN FOX AND MOUSE DOUBLE OVEN GLOVE |
| W3686 RAYBURN FOX AND MOUSE TEA TOWEL         |

4. Does not apply to existing purchases or any orders already placed.
5. Delivery must be taken within 10 weeks of the date of order.
6. This offer is valid in Mainland United Kingdom (excludes Northern Ireland) and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
7. Available in participating outlets only.
8. Normal terms & conditions of sale apply.
9. Not to be used in conjunction with any other offer
10. This offer is non-transferable and there is no cash alternative.

AGA Rangemaster Ltd reserves the right to make alterations or withdraw the offer at any time without prior notice.

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### **AGA Summer Promotions 2020**

1. The offers are valid from Monday 15th June 2020 to Friday 31st July 2020 inclusive. **Selected offers now extended to 31<sup>st</sup> August 2020 as indicated in 1.1.2 below.**
2. The offers available are:

- 10% off all AGA cast iron cookers (excluding AGA 60, AGA 2 Oven Oil and Gas Models and conventional cookers). **Offer Extended to 31.08.20.**
  - 10% off AGA Masterchef Deluxe models. Offer closed 31.07.20
  - 10% off AGA Refrigeration DXD and SXS Deluxe models. **Offer extended to 31.08.20**
  - Buy an AGA 60 for £4750 (RRP £5925). Offer closed 31.07.20
3. Appliances ordered as part of this promotion must be delivered and installed no later than:
    - AGA Masterchef Deluxe and Refrigeration - 8 weeks from time of order
    - AGA cast-iron cookers including AGA 60 - 10 weeks from time of order.
  4. Full payment or a minimum deposit of 5% of the Order value will be required at the time of placing the order and any remaining balance must be paid in FULL a minimum of 14 days prior to the installation date.
  5. This offer cannot be used in conjunction with any other offer.
  6. The offer is valid in the United Kingdom, the Republic of Ireland, Isle of Wight, Isle of Man, Jersey, Guernsey and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
  7. No cash alternative is available.
  8. AGA Rangemaster Limited reserves the right to withdraw this offer at any time without notice.

#### **£7250 2-oven AGA offer Summer 2020**

1. The offer runs from Monday 29th June, 2020 to Monday 31st August, 2020.
2. Available on a R5 Series 2 oven 13-amp (non AIMS) Electric while current stock lasts, 2-oven Oil or 2-oven Natural Gas AGA cooker including plinth.
3. The price paid includes delivery and installation to a pre-prepared site.
4. Any AGA Cooker ordered as part of this promotion must be delivered and installed within 10 weeks of the Order date.
5. Full payment or a minimum deposit of 5% of the Order value will be required at the time of placing the Order and any remaining balance MUST be paid in FULL 14 days prior to the installation date.
6. This offer cannot be used in conjunction with any other offer, discount or trade in.
7. The offer is valid in the United Kingdom, the Republic of Ireland, Isle of Wight, Isle of Man, Jersey, Guernsey and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
8. No cash alternative is available.
9. AGA Rangemaster Limited reserves the right to withdraw the offer at any time.