

## Terms and Conditions

### Enhanced Trade-In (Spring 2019)

1. The Enhanced trade-in offer of an additional £250 on our standard trade-in terms is valid from **Monday 18th February** to **Saturday 13th April 2019** inclusive.
2. The trade-in offer is available when you trade-in a cast iron range cooker or a non-cast iron range cooker (excludes integrated appliances) and purchase an AGA cooker (excluding AGA60 & AGA conventional cookers).
3. Any AGA Cooker ordered as part of this promotion must be delivered and installed by **Friday 28th June, 2019**.
4. Full payment or a minimum deposit of 25% of the RRP will be required at the time of placing the order and any remaining balance **MUST be paid in FULL 14 days prior to the installation date**.
5. Trade-in offers are not available in conjunction with any other offer or promotion.
6. Trade-in is valid in mainland United Kingdom, the Republic of Ireland and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
7. Under the terms of sale if an order is cancelled after the traded in appliance has been removed from site then AGA Rangemaster Ltd reserve the right to charge for the safe removal and disposal of the traded in appliance.
8. The trade-in appliance must be the property of the customer. It is the customer's responsibility to ensure that any outstanding finance or lease agreements are settled. Any liabilities relating to such agreements remain the responsibility of the consumer in perpetuity.
9. No cash alternative is available.
10. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
11. Only one trade-in appliance can be used per customer.
12. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
13. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.
14. AGA Rangemaster reserve the right to apply a restocking charge for any cancelled appliance orders.

### AGA cast iron appliance being traded in

15. The owner's current cast-iron heat storage cooker will be removed by AGA as part of the trade-in offer.
16. AGA approved engineers will remove the AGA appliance.
17. We will always try to remove the cooker in one piece to cause the least amount of inconvenience; situations may arise where this isn't possible so the cooker may need to be dismantled.
18. The consumer is responsible for full disconnection of the old (cast-iron) trade-in appliance from fuel supply and flue, prior to collection. If the Cooker being removed is Gas / Oil the consumer should arrange for their AGA to be

disconnected from the fuel source and flue system prior to our Home Delivery team attending to undertake the removal.

19. Any appliance fitted with a water boiler will need the system drained and the pipe work disconnected and capped off prior to the removal of the cooker. The primary flow will need to be capped and the primary return capped.
20. If the cooker is to be dismantled the surrounding working area should be protected and loose or freestanding objects removed, depending on the age of the cooker it may be packed with a powdery substance which will need to be removed by hand, this may cause dust or dirty.

#### **Non-cast iron appliance or other cast iron appliance being traded in**

21. Where the trade-in is not an AGA cast-iron appliance (other cast-iron cooker e.g. Rayburn or other conventional range cooker), it must be removed prior to collection and be on a suitable hard standing surface outside with reasonable access. We reserve the right to refuse to uplift the trade-in appliance if these conditions are not met.