

Terms and Conditions

AGA60 – Cast Iron Trade In offer

1. The offer runs from **Thursday 27th December, 2018** to **Saturday 16th February, 2019**.
2. The trade-in offer is available when you trade in a cast-iron cooker and purchase an AGA60 cooker (excludes AGA eR3 series)
3. Full payment or a minimum deposit of 25% of the RRP will be required at the time of placing the order and any remaining balance **MUST be paid in FULL 14 days prior to the installation date**.
4. Trade-in offers are not available in conjunction with any other offer or promotion.
5. Any cooker ordered as part of this offer must be **delivered and installed by Friday 29th March, 2019**.
6. The trade-in offer must be made from cast-iron. However, at some points throughout the year we will reserve the right to open up the offer to non-cast iron cookers, which will be subject to different price and date parameters.
7. Trade-in is valid in mainland United Kingdom and the Republic of Ireland and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
8. The consumer is responsible for full disconnection of the old (cast-iron) trade-in appliance from fuel supply and flue, prior to collection. If the Cooker being removed is Gas / Oil the consumer should arrange for their AGA to be disconnected from the fuel source and flue system prior to our Home Delivery team attending to undertake the removal.
9. The owner's current cast-iron heat storage cooker will be removed by AGA as part of the trade-in offer.
10. Any appliance fitted with a water boiler will need the system drained and the pipe work disconnected and capped off prior to removal of the cooker. The primary flow will need to be capped and the primary return capped.
11. If the cooker is to be dismantled the surrounding working area should be protected and loose or freestanding objects removed. Depending on the age of the cooker it may be packed with a powdery substance which will need to be removed by hand, this may cause dust or dirt.
12. We will always try to remove the cooker in one piece to cause the least amount of inconvenience; situations may arise where this isn't possible so the cooker may need to be dismantled.
13. AGA engineers will remove the AGA appliance.
14. Where the trade-in is not an AGA cast-iron appliance (other cast-iron cooker e.g. Rayburn), it must be removed prior to collection and be on a suitable hard standing surface outside with reasonable access. We reserve the right to refuse to uplift the trade-in appliance if these conditions are not met
15. Where the trade-in is not a cast-iron appliance, the customer is responsible for its removal and safe disposal.
16. The trade-in appliance must be the property of the customer. It is the customer's responsibility to ensure that any outstanding finance or lease

- agreements are settled. Any liabilities relating to such agreements remain the responsibility of the consumer in perpetuity.
17. No cash alternative is available.
 18. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
 19. Only one trade-in can be used per customer.
 20. Under the terms of sale if an order is cancelled after the traded in appliance has been removed from site then AGA Rangemaster reserve the right to charge for the safe removal and disposal of the traded in appliance.
 21. AGA Rangemaster reserve the right to apply a restocking charge for any cancelled appliance orders.
 22. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
 23. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.

AGA60 Offer - Trade in of a non cast iron appliance

1. The offer runs from **Thursday 27th December, 2018 to Saturday 16th February, 2019.**
2. The trade-in offer is available when you trade in a non-cast iron cooker and purchase an AGA60 cast iron cooker (excluding eR3 Series).
3. Full payment or a minimum deposit of 25% of the RRP will be required at the time of placing the order and any remaining balance **MUST be paid in FULL 14 days prior to the installation date.**
4. Any cooker ordered as part of this offer must be **delivered and installed by Friday 29th March, 2019.**
5. Trade-in offers are not available in conjunction with any other offer or promotion.
6. Trade-in is valid in mainland United Kingdom and islands connected to the mainland by road bridges (e.g. Skye and Anglesey).
7. The consumer is responsible for the full disconnection of the old trade-in appliance from the fuel supply and flue, prior to collection. If the Cooker being removed is Gas / Oil the consumer should arrange for their cooker to be disconnected from the fuel source and flue system.
8. The trade-in non- cast iron appliance, must be removed prior to collection and be on a suitable hard standing surface outside with reasonable access.
9. The trade in appliance will be collected from the same property on the same day as the delivery of the new AGA cast iron cooker. We reserve the right to refuse to uplift the trade-in appliance if these conditions are not met.
10. The trade-in appliance must be the property of the customer. It is the customer's responsibility to ensure that any outstanding finance or lease agreements are settled. Any liabilities relating to such agreements remain the responsibility of the consumer in perpetuity.
11. No cash alternative is available.

12. AGA Rangemaster Ltd reserves the right to withdraw this offer at any time without notice.
13. Only one trade-in can be used per customer.
14. Where there is any conflict between these terms and conditions and our standard terms and conditions, these take precedence. In all other instances, normal terms and conditions of sale apply.
15. AGA Rangemaster Ltd reserves the right to cancel an order or invoice at the normal retail price where signed terms and conditions have not been received from the customer.

